

Springbrook

Community Connections

Hello **Support Brokers**,

Beginning **August 1, 2026**, Springbrook's Self-Direction will transition from Springbrook NY to Springbrook Community Connections. At the same time, we will begin moving from Annkissam to eVero.

To ensure a smooth transition, people receiving services will move in monthly groups **beginning September 1, 2026**, with all transfers expected to be completed by the beginning of the new year. Groups have been organized based on DSPs who support multiple people so that DSPs are not working under both Springbrook NY and Springbrook Community Connections at the same time. We will contact you directly to let you know when the people on your caseload are scheduled to transfer. Transfers will be completed via budget amendments.

If no funding changes are needed, our team will complete the required budget amendment for you.

If funding changes are needed, please follow these steps:

- We will notify you of the person's scheduled transfer date.
- Submit your amendment by the 20th of the month before the transfer date (for example, August 20 for a September 1 transfer).
- Update the budget demographics page to list Springbrook Community Connections as the Fiscal Intermediary (FI). Our new Corporate ID is 55350. Our address, email, and phone number remain the same.

Everyone you support will also need a new Support Broker Agreement naming Springbrook Community Connections as the FI. Billing in eVero cannot begin until the new agreement is in place.

If you have any questions, please contact us at brokerage@springbrookny.org.

Thank you for your partnership and flexibility as we work together to make this transition as seamless as possible.

Sincerely,



Hank Lobb - Director of Community Innovation

Springbrook Community Connections

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