

Springbrook

Community Connections

Dear **Support Brokers**,

We're excited to let you know that **beginning August 1, 2026, Springbrook Community Connections will begin transitioning to eVero**, our new online tracking and billing system for Self-Direction services.

eVero will replace Annkissam and will become your primary platform for submitting reimbursements, tracking mileage, completing service documentation, managing staff, and other Self-Direction activities. eVero is widely used by Self-Direction providers across New York, and we're looking forward to bringing this improved system to the people we support and our partners.

To help you prepare, we will be offering virtual training sessions designed specifically for Support Brokers. **Please choose one of the sessions below - you only need to attend one session. After you register, you'll receive a Zoom link and additional meeting details.**

Please note that people receiving services and their staff will participate in separate training sessions and will be transitioned into eVero in phases over the coming months.

If you have any questions before the transition, please contact us at **brokerage@springbrookny.org**. We're here to help and appreciate your partnership as we make this transition together.

Support Broker Training Sessions

Training Session 1

Tuesday, July 21st
9:00 a.m. – 10:00 a.m.

[Session 1 Link](#)

Training Session 2

Thursday, July 23rd
5:00 p.m. – 6:00 p.m.

[Session 2 Link](#)

Sincerely,



Kimberly Corbett - Executive Director

Springbrook Community Connections
P: (607) 423-8587 | www.springbrookconnections.org
29 Central Avenue, Cortland, NY 13045



Springbrook NY | 105 Campus Drive | Oneonta, NY 13820 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!