

Springbrook

Community Connections

Dear **Broker Partners**,

We are reaching out to share an important update regarding people who receive Self-Directed services with Springbrook.

Over the coming months, **Self-Directed services will transition to Springbrook Community Connections**, a newly formed organization within the Springbrook Partners family.

This change will occur in phases to ensure a smooth and well-supported process. Continuity of services is our highest priority, and all services will **continue without interruption**.

As part of this change, people receiving Fiscal Intermediary services with Springbrook will be transferred to eVero in phased cohorts. We are coordinating closely with eVero, Care Managers, and people and families to ensure continuity of services, budgets, staffing, and employer authority responsibilities throughout the transition process.

Additional information and guidance will be shared with the person, their family or representative, and their support team. We anticipate it will require minimal action from you beyond routine updates to documentation and provider information.

Your partnership will be critical in helping people and families understand and feel confident throughout the process. We encourage you to share any questions or concerns as they arise so that we can address them promptly and consistently.

Thank you for your continued partnership as we begin this exciting new chapter!

For questions or additional information, please contact us at sbccinfo@springbrookny.org or visit www.springbrookconnections.org.

Sincerely,



Kimberly Corbett - Executive Director

Springbrook Community Connections

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